

LIST OF REGISTERED ENVIRONMENTAL AND SOCIAL COMPLAINTS

Registration date	Project	Country or region	Subject of complaint	Eligibility	Treatment of complaint	Status	Downloadable summary reports
27/09/2017	Rainwater drainage project in Douala City	Cameroon	Absence of compensation for an individual following involuntary resettlement	Eligible	Conciliation Compliance audit	Monitoring ongoing (action plan monitoring in progress)	Eligibility assessment summary report Summary report of audit of compliance with AFD procedures AFD response and action plan following compliance audit
22/05/2019	Construction and capacity building of the Vocational Training Centre in Bagira municipality	Democratic Republic of the Congo	Illegal logging on the plot reserved for the construction of a vocational training centre	Ineligible	NA	Closed	Eligibility assessment summary report
02/07/2019	Collective urban transport project	South Asia	Environmental impacts environnementaux (including harm to biodiversity)	Ineligible	NA	Closed	Eligibility assessment summary report
09/07/2019	Dakar regional express train	Senegal	Non-implementation of the involuntary resettlement plan	Eligible	Conciliation Compliance audit	Conciliation closed Compliance audit ongoing	Eligibility Assessment Summary Report Conciliation
08/01/2020	Urban development project	North Africa	Inadequate census-taking of persons affected by the involuntary settlement	Ineligible	NA	Closed	Eligibility assessment summary report
19/05/2020	Sanitation project	North Africa	Environmental and social impacts linked to the location of the wastewater treatment plant	Eligible	Conciliation	Closed (one or more parties failed to agree to a conciliation)	
23/11/2020	Water and sanitation project	Middle East	Refusal of expropriation	Ineligible	NA	Closed	Eligibility assessment summary report
10/02/2021	Sanitation project	North Africa	Project non-compliant with national legislation and World Bank standards No public consultation	Eligible	Compliance audit	Ongoing	
01/03/2021	Hybrid power plant	West Africa	Working conditions	Eligible	Conciliation Compliance audit	Closed (Impossible to process as no agreement with the counterparty)	Eligibility assessment summary report
02/07/2021	Sanitation project	North Africa	E&S documentation not disseminated	Eligible	Conciliation Compliance audit	Conciliation closed (one or more parties failed to agree to a conciliation) Compliance audit ongoing	
06/07/2023	Dam project	Central Africa	Economic, social and environmental impacts	Registered	Eligibility assessment in progress	Processing ongoing	